Eastfields extract of the London Borough of Merton draft Estates Local Plan

Stage 2 Consultation 1st February 2016 – 18th March 2016

London Borough of Merton

October 2016

1 Introduction

1.1. A consultation took place between 1st February and 18th March 2016 on the London Borough of Merton's Draft Estates Local Plan. Consultees were given the opportunity to comment on the detailed document put together by the council that outlined specific policies that would guide any regeneration proposals that may come forward for the estates of Eastfields, High Path and Ravensbury.

1.2. This document summarises the responses that were received on the Eastfields estate. The consultation documents and all responses received (minus personal details) can be found on Merton Council's website www.merton.gov.uk/estatesplan

2 The vision for Eastfields

2.1. The vision is to create a Contemporary Compact Neighbourhood which recognises the existing estate's experimental design whilst also maintaining a distinctive character through the creation of a contemporary architectural style. It proposed encompassing a variety of types, sizes and heights for new homes overlooking traditional streets and the improvement of links to the surrounding area.

3 Consultation responses received

3.1. The Eastfields estate consists of 465 dwellings. Altogether 86 responses were received from people living on and around Eastfields, statutory consultees, residents groups, businesses and others. These responses were received in a wide variety of ways: letters, emails, questionnaires and online surveys. Those who wrote letters and emails to the council outlining their opinions on the Draft Estates Plan but did not fill out a questionnaire or online survey specifically stating a preference for regeneration are included in the qualitative analysis section of this report. For the purpose of quantitative analysis, any response that did not specifically answer a question has been recorded as 'no response'; for example, where respondents provided a narrative but did not tick a box selecting a particular preference. Similarly where questions in the questionnaire and survey were left blank, entries have been recorded as giving 'no response' for that particular question.

3.2. All responses, including those of the statutory consultees (Greater London Authority, Environment Agency, Sport England, Historic England) National Grid and Circle Housing Merton Priory are available online via www.merton.gov.uk/estatesplan.

4 Who responded to the consultation

4.1. The estates are geographically separate and most respondents commented on just one neighbourhood. 86 responses were received that related directly to the Eastfields section of Merton's Estates Local Plan. Of these, 73 were from people living within Eastfields estate. These include Resident Leaseholders, Resident Freeholders, Circle Tenants, and Private Tenants.

4.2. In the questionnaire respondents were asked to indicate which category best described their tenure. Table 1 and Figure 1 show the breakdown of respondents according to their tenure. This

has been used to see if the proportion of responses received was representative of the existing estate. 48% of the responses received were from resident leaseholders and resident freeholders, who make up 46% of the tenure split on the estate. 34% of the responses received were from Circle Tenants who make up 54% of the tenure split. The remaining 18% of responses received were from other groups (Statutory Organisations, Private Tenants on the estate, Respondents outside of the estate, Absent Landlords and those who gave no response to this question).

Eastfields respondents	Responses	Proportion
Resident Leaseholder on estate	6	7%
Resident Freeholder estate	35	41%
Circle Tenant	29	34%
Statutory Organisation	2	2%
Private Tenant on estate	3	3%
Respondent Outside Estate	4	5%
Business Owner	1	1%
Unknown	6	7%
Total	**86**	**100%**

Table 1 Tenure of all Eastfields respondents

Figure 1: Tenure of all Eastfields respondents

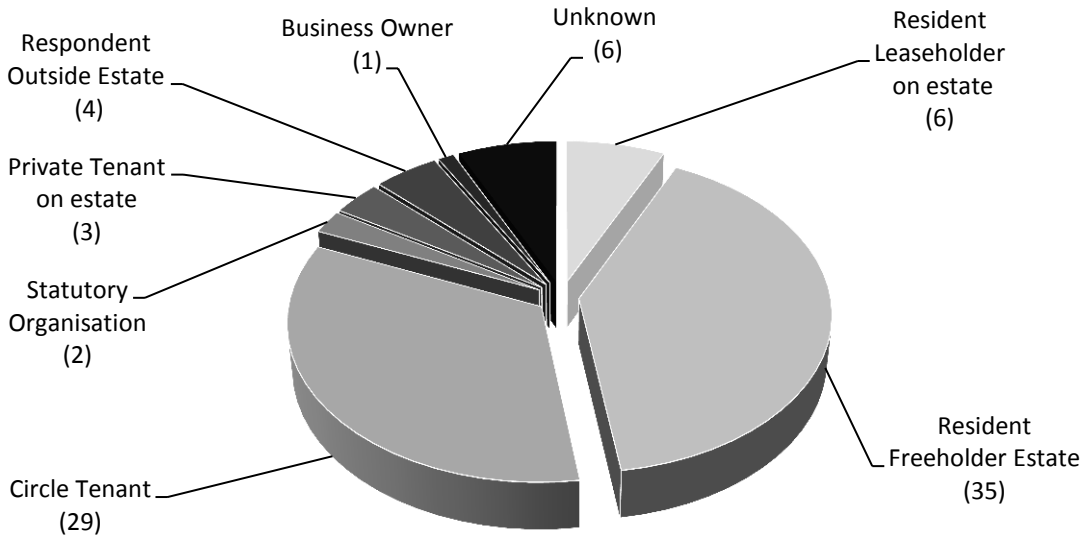


Figure 1: Tenure of all Eastfields respondents

5 Question 1: Preference for regeneration

5.1. The first question on the questionnaire asked respondents for their preference for regeneration. The question asked was:

5.2. Having read and considered the council's draft Estates Local Plan and supporting documents please indicate your preference at this stage for regeneration from the following options:

5.2.1. Option 1: Demolish and redevelop the entire Estate

Redeveloping the whole estate would mean demolishing and replacing the existing buildings and replacing the existing buildings to provide well-designed energy efficient new homes and general improvement to the neighbourhood, including connections to the surrounding areas.

5.2.2. Option 2: Partial redevelopment

Retain some buildings and redevelop the majority of the estate to provide a number of benefits, such as well-designed energy efficient new homes but with fewer benefits to the neighbourhood.

5.2.3. Option 3: Invest in existing properties to bring them to minimum modern standards

Refurbish all Circle Housing Merton Priory and leasehold properties to ensure they meet current minimum housing standards and have reasonable kitchens, bathrooms, windows, wiring and insulation. All leaseholders would have to share the costs of this work. This would not include changes to the outside areas.

5.3. 76 of the 86 responses provided an indication of preference for regeneration, and 10 gave no response. The graph in Figure 2 below shows the preference for regeneration given by all respondents.

Figure 2: All respondents - views on regeneration

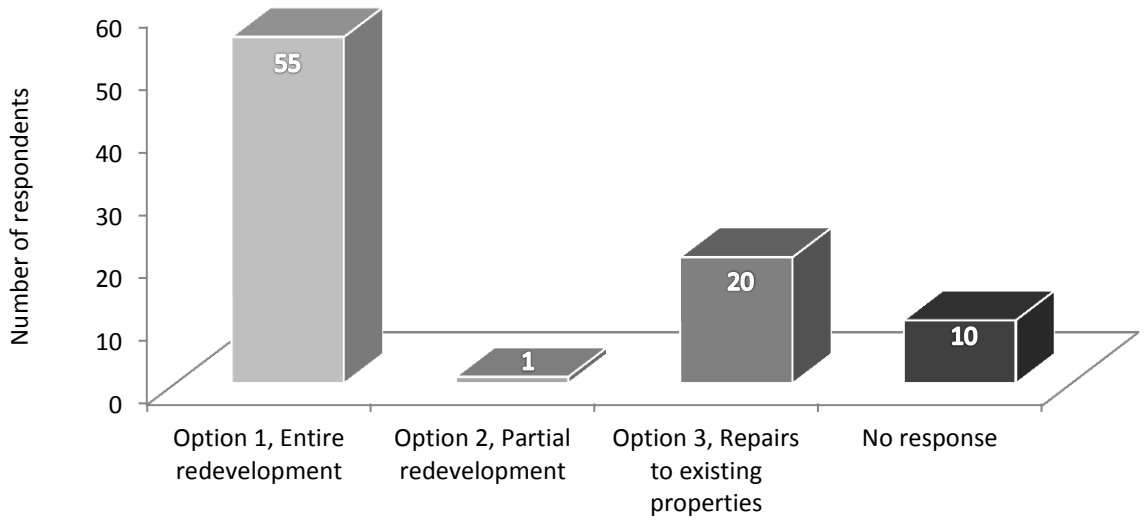


Figure 2: All respondents – views on regeneration

5.4. Figure 2 shows the preference for regeneration from all responses, including the views of statutory organisations and other respondents outside the estate. Of the two responses received from statutory organisations, neither gave a preference for regeneration and they have been recorded as giving no response to this question. Of the four respondents from outside the estate three gave preference for entire redevelopment and the other gave no response to this question. The one respondent who was a business owner gave preference for investment in existing properties.

5.5. The responses received from residents living in the estate – and therefore directly affected by the proposals – have been separated out in Figure 3 below. Given that 95% of the responses received were from residents on the estate, Figure 3 shows a similar pattern to the preferences of all respondents including those from outside the estate shown in Figure 2.

Figure 3: Residents living within Eastfields - views on regeneration

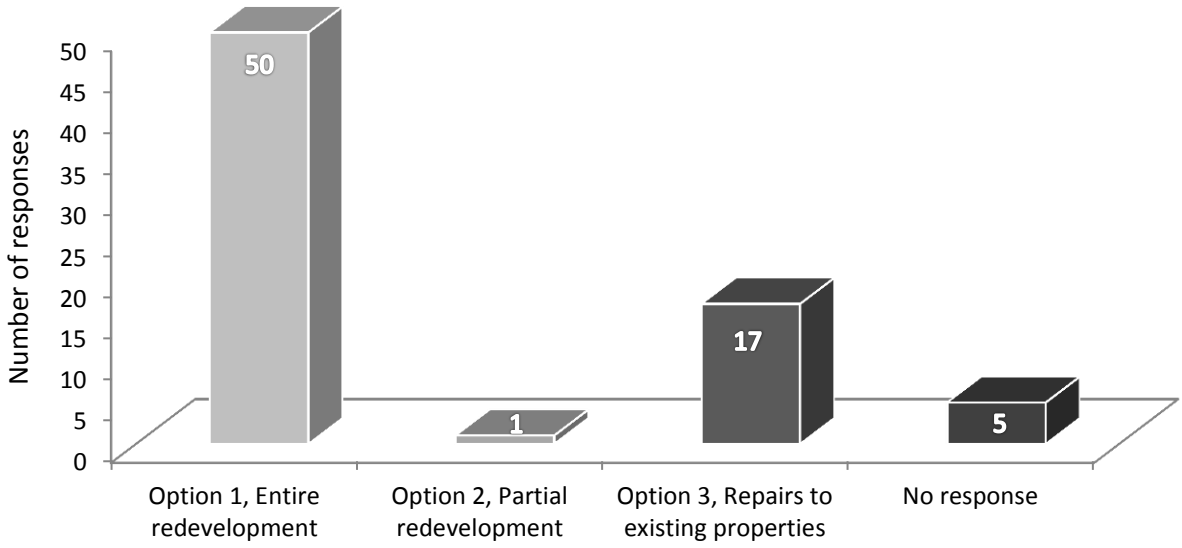


Figure 3: Residents living within Eastfields – views on regeneration

5.6. This shows that there is appetite for regeneration of the entire estate. More than twice as many respondents preferred entire redevelopment over repairing existing properties.

5.7. A more detailed breakdown of the preferences for regeneration received from each tenure group can be found in Table 2 below.

	Option 1 Entire redevelopment	Option 2 Partial redevelopment	Option 3 Repairs to existing	No response	Total
Resident Leaseholder on estate	4	0	2	0	**6**
Resident Freeholder on estate	21	1	11	2	**35**
Circle Tenant	23	0	3	3	**29**
Statutory Organisation	0	0	0	2	**2**
Unknown	2	0	2	2	**6**
Private Tenant on estate	2	0	1	0	**3**
Respondent Outside Estate	3	0	0	1	**4**
Business Owner	0	0	1	0	**1**
Total	**55**	**1**	**20**	**10**	**86**

Table 2: All tenures: views on regeneration

5.8. Table 2 shows that:

- Of the 6 Resident Leaseholders who responded, twice as many chose Entire redevelopment (Option 1) as chose Repairs to existing (Option 3). None chose Partial redevelopment (Option 2).
- Of the Resident Freeholders 21 chose Entire redevelopment (Option 1), this is almost twice as many as chose Repairs to existing properties (Option 3). Only 1 chose Partial redevelopment (Option 2).
- Circle Tenants gave the greatest support for Entire redevelopment (Option 1), with 23 of them choosing this compared to the 3 that chose Repairs to existing properties (Option 3).
- Of the 3 Private Tenants, 2 chose Entire redevelopment (Option 1) and 1 chose Repairs to existing properties (Option 3).

This information is depicted in the graph in Figure 4, shown below.

Figure 4: All respondents - views on regeneration

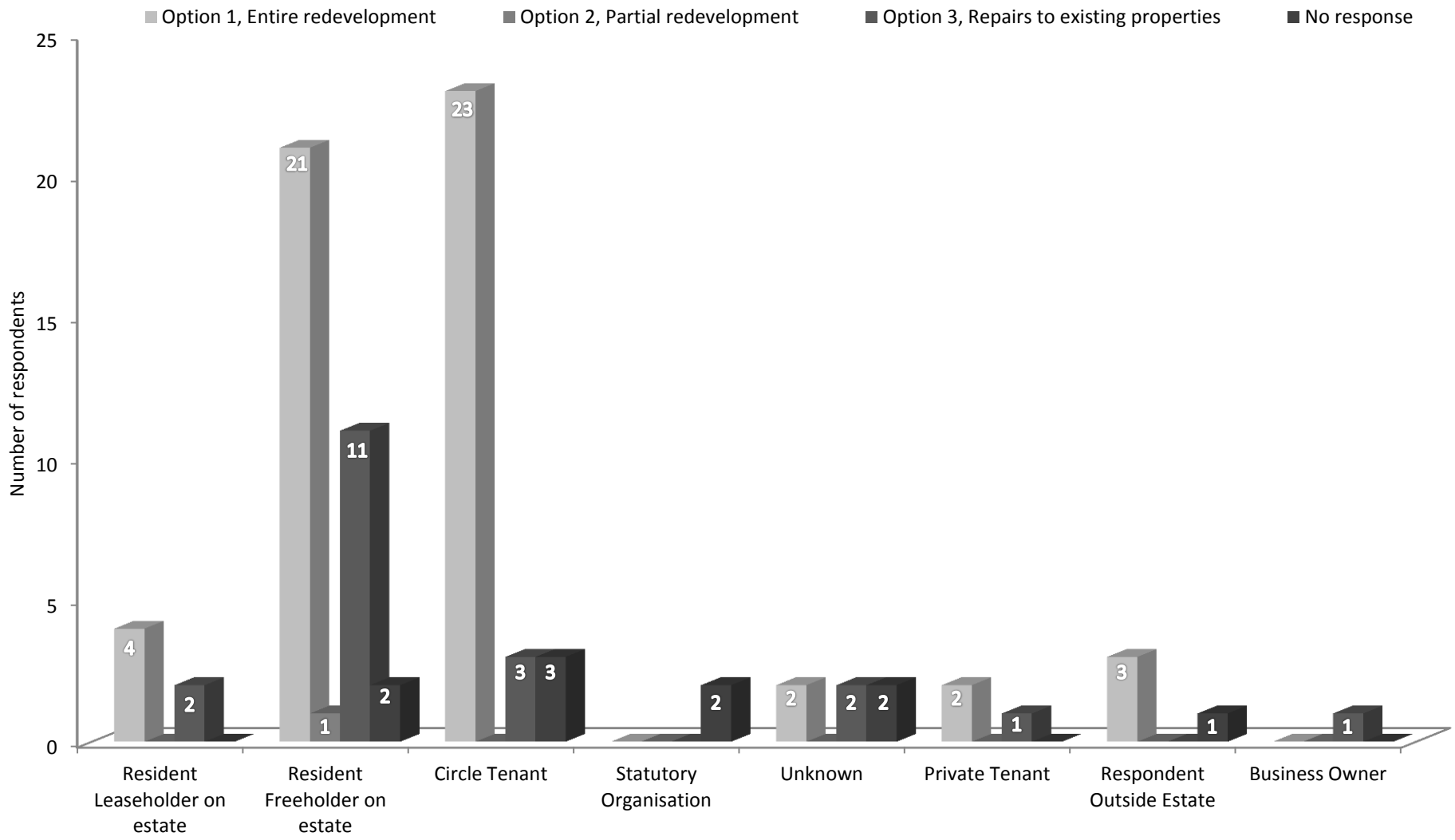


Figure 4: All respondents – views on regeneration

6 Respondents were then asked for their opinion on specific policies within the draft Estates Local Plan. The question asked was:

6.1. To what extent do you agree or disagree with the following aspects of the council's draft Estates Local Plan? Please select one of the following ratings for each topic area:

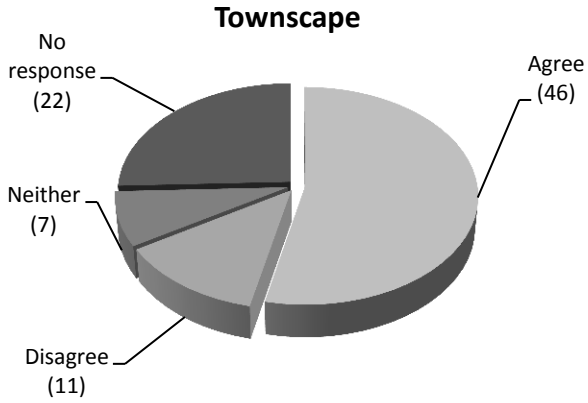
6.2. For each topic area respondents chose whether they strongly agree, agree, strongly disagree, disagree, and neither agree or disagree. For the purposes of this analysis 'strongly agree' and 'agree' have been combined as 'agree', and the same for 'strongly disagree' and 'disagree'. When respondents did not specifically answer this question, this has been recorded as giving 'no response' to that particular question. The exact responses in agreement and disagreement for each topic area are listed in detail in the tables and figures below.

6.3. Many, but not all, respondents to the council's Stage 2 consultation wrote comments as part of their responses. A summary of these comments are available below; this summary does not include responses from the statutory consultees or Circle Housing Merton Priory.

6.4. These comments have been summarised between people who live within Eastfields and respondents who live outside the estate. In general, the comments highlight similar themes regardless of whether respondents live in or beyond Eastfields.

6.5. **Townscape**: How buildings and spaces should be arranged and their general character.

Townscape	Agree/Disagree	%
Agree	46	53%
Disagree	11	13%
Neither	7	8%
No Response	22	26%
Total	86	100%



6.5.1. Responses from residents of Eastfields

- Proposal seems to be to build on open space and create estate with no privacy and bigger car parking problems.
- Like the design of the new town houses.

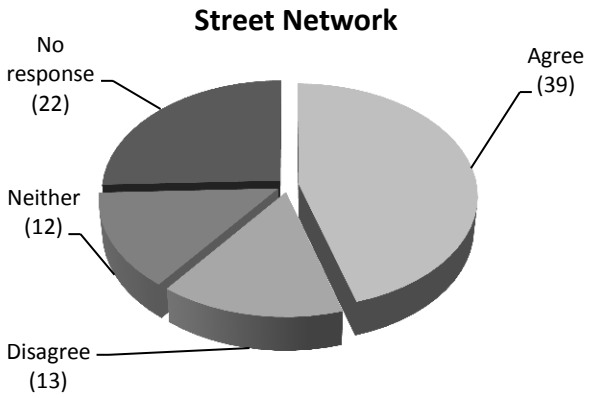
- Property fronts facing onto open green - ideal for young families and child safety. Narrow entrances to the interior open space make it more private and enclosed.
- Generally disagrees
- Like that the houses are closer to the railway station
- Biased opinion presented as fact - strongly disagrees
- View to the cemetery is not a strong selling point.
- New homes should reflect modernity, not cramped high rise (2.45)
- Houses should be at the front where possible to create a residential atmosphere
- Build using strong weather-proof materials; solid roofs instead of flat roofs
- External materials should be used that do not hold onto green algae which spoils the external fascia of the building
- Construct new buildings in relation to what is around traditionally; do not use poor materials as trials
- Traditional streets and brick houses with pitched roofs not flat roofs - such homes require less maintenance.

6.5.2. Outside estate

- Property fronts facing onto open green - ideal for young families and child safety. Narrow entrances to the interior open space make it more private and enclosed.

6.6. **Street Network:** The arrangement and layout of streets and what they should look and feel like.

Street Network	Agree/Disagree	%
Agree	39	45%
Disagree	13	15%
Neither	12	14%
No Response	22	26%
Total	86	100%



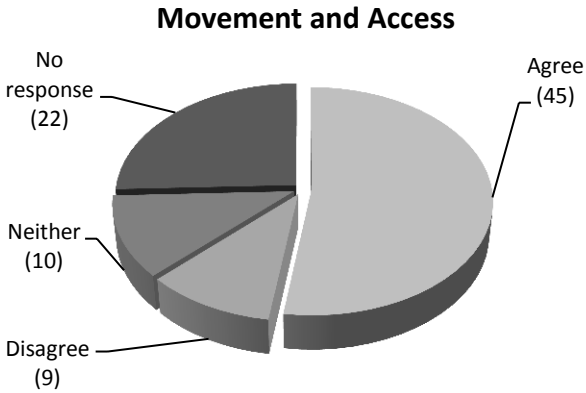
6.6.1. Responses from residents of Eastfields

- Like the street design, parking, open space and roads.
- Need more car park space.
- Strongly disagree. Arcadia and Mulholland Close should not be a main through road - child safety concerns.
- The current roads are in a very poor state.

- Disagree. Concerns raised that new roads will create cut throughs by motorists avoiding the existing level crossing and roundabout. Also thought that this would end up being a cut through / racetrack to Woodstock Way.
- Thinks that the current layout is a warren and creates hidden and unsafe areas which need to be more visible, well-lit and accessible to users. Drivers should be able to have easy access to different streets.
- Streets should be user friendly - wide enough, well-lit and clearly sign posted at a height that enables visibility.
- Speed limits must apply to cater for children and families with children.

6.7. **Movement and access:** How streets should work in terms of how people get around, by foot, cycle and vehicles.

Movement and access	Agree/Disagree	%
Agree	45	52%
Disagree	9	10%
Neither	10	12%
No Response	22	26%
Total	86	100%



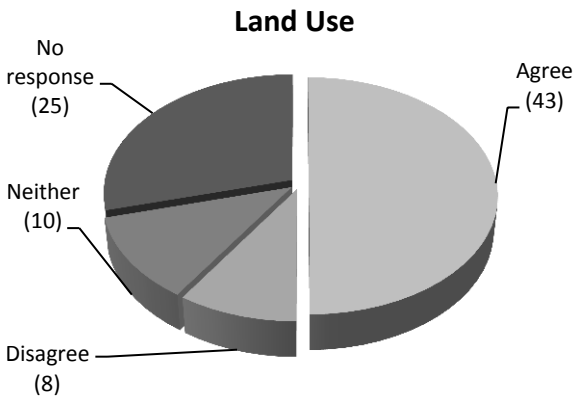
6.7.1. Responses from residents of Eastfields

- Barrier was put in Clay Ave to stop youngsters speeding. If speed humps were put at other side of barrier then barrier could be removed for greater access Tamworth – Woodstock.
- P.60 (a) improved junction will be required Acacia Road / Tamworth Lane for the through road as junction busy already. Strongly agree.
- Please consider parking for each flat - strongly agree with movement and access
- Concerns re: road route between Woodstock Way & Tamworth Lane - rat-run, congestion and 'race-track' issues.
- A new bus service on the estate would cause too much noise. If the walls are sound-proofed that's OK. If not, the bus service should remain on the main road.
- Through road between Acacia Road and Woodstock Way is central to CHMP plans despite public opposition. It appears that LBM are now supporting this proposal.
- Do not make Clay Ave a through road – increased traffic and anti-social behaviour.
- If road proposal goes ahead traffic lights would be needed at intersection of Acacia Rd & Tamworth Lane.

- Would like more bus stops for the elderly and disabled and bus gates at entrance at Acacia Road.
- Parking currently an issue with some residents parking in front of other resident's garage.
- Visitor and residents permits would stop the commuter parking during the week and people coming to do mechanical work at weekends.
- Concerns over through road becoming busy and temptation to use as a rat run.
- We all talk about the utopia of getting people off the cars into bikes. The reality is that while many people are taking to bikes, majority households own 2 or more cars. Suggests underground parking.
- New bus services should be introduced on existing main roads, not to the estate due to congestion, noise issues.

6.8. **Land use:** Suitable land uses for each neighbourhood.

Land use	Agree/Disagree	%
Agree	43	50%
Disagree	8	9%
Neither	10	12%
No Response	25	29%
Total	86	100%



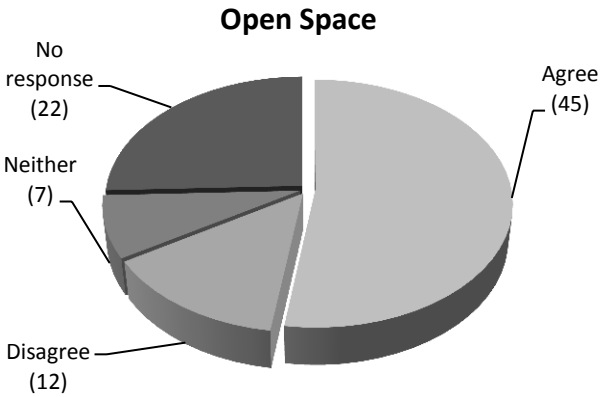
6.8.1. Responses from residents of Eastfields

- Strongly agree - build flats for disabled people.
- Estate won awards when it was first built for minimising building envelope while providing 3-bed house with garden. Not fortress: feels safe and private for residents. Council not recognising that these are people's homes.
- Need more car parking spaces.
- Removal of garages will lead to street parking issues.
- Flats should be in the middle with houses surrounding the estate.
- Suggestion to use Y Cube development as example of affordable housing.
- Concerns over parking arrangements for tenants' vehicles - particularly in light of proposals to increase number of properties on the estate - and potential overflow of vehicles onto other roads / estates.
- Grove Road is not currently wide enough for parking - is this the proposed route for the 152 & 463 buses?

- A community space in a nice building is needed for community groups. Young people can be prisoners of the postcode and can't venture far. Shops would be a good opportunity for small business development - not fast food. Parking is an issue during events (BMX). Gate to cemetery would result in more trouble.
- Unfortunately there is no detail as to how Merton Council and TfL will work together on the issues identified on page 48 of the plan.
- Freeholder properties should be separate from tenant residents.
- Concerned about increased density – increasing the number of homes to over 620 will create a new ghetto caused by parking issues as we have seen in many estates in Mitcham.
- Wheeler bins and garage parking with driveway.

6.9. **Open space:** The location and type of spaces that should be provided for each neighbourhood.

Open space	Agree/Disagree	%
Agree	45	52%
Disagree	12	14%
Neither	7	8%
No Response	22	26%
Total	86	100%



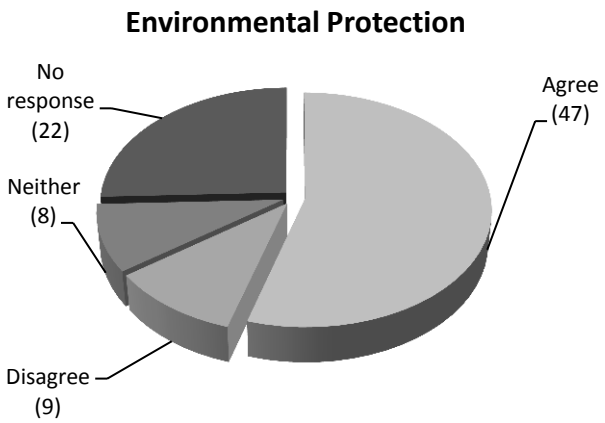
6.9.1. Responses from residents of Eastfields

- Children's activities, safety, wildlife protection.
- If houses built around edge of St Mark's Academy some green space could be given to High Path Estate where green space needed. (P.174, para 5.8)
- Green space within estate currently well used in summer by children playing and adults relaxing. Gates leading to greens only put there by council & Circle. Proposal seems to be to build on open space and create estate with no privacy and bigger car parking problems.
- New green land would be a nice aspect to the new area.
- Agree – children's park is very important.
- Green space proposals aren't practical.
- I chose to move to Eastfields, as a freeholder, because of the open spaces currently around my property, which give a light, open feel. I am extremely disappointed that, if re-generation goes ahead, these spaces will disappear, leaving properties much closer together.

- The proposal to have possibly one large open space with smaller spaces conflicts with the suggestion of building higher blocks in large open spaces - There is only one such space identified.
- Does not like losing the open space we have.

6.10. **Environmental protection:** How to maximise opportunities for biodiversity and prevent flooding.

Environmental protection	Agree/Disagree	%
Agree	47	55%
Disagree	9	10%
Neither	8	9%
No Response	22	26%
Total	86	100%

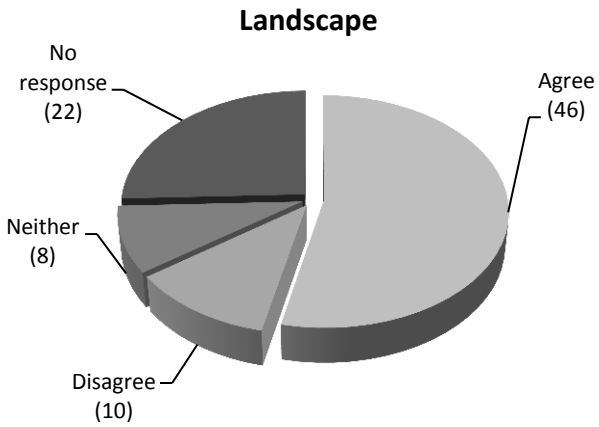


6.10.1. Responses from residents of Eastfields

- Strongly agree with use of solar power.
- Keen to see new builds and new places for wildlife to come into the area.
- Strongly agree - please pay attention to the energy consumption. Home heating and hot water is very important.
- Small waste storage in or outside flat is better than specifying places in all buildings for rubbish.

6.11. **Landscape:** How each neighbourhood can use and building upon existing landscape assets to create high quality places.

Landscape	Agree/Disagree	%
Agree	46	53%
Disagree	10	12%
Neither	8	9%
No Response	22	26%
Total	86	100%

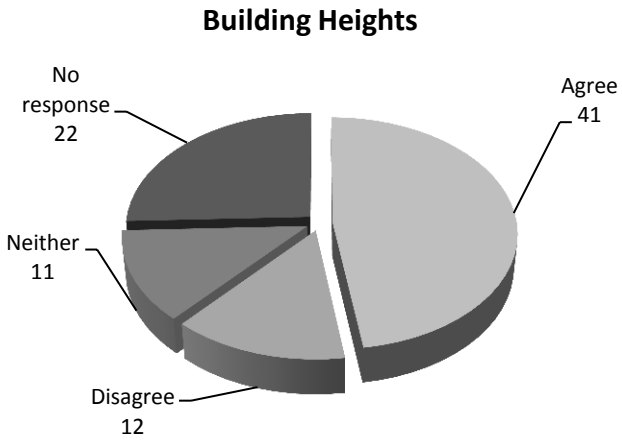


6.11.1. Responses from residents of Eastfields

- Increased number of trees will mitigate against flooding.
- Concerns with differentiation between areas considered Areas of Poor or Good Landscape Value.
- Recognition that hedges could make more of a positive contribution to the landscape.
- Considers that there are very few existing trees shown on the plan and this needs to be rectified. Argues that there should be a presumption for existing trees in the plan to be retained, not just central green space (para 3.47/p 56).
- To retain trees and hedgerows (para 3.48/ p56).
- Visual connectivity should also include schools (p59).
- Further justification needed to ensure that the trees on or adjoining the boundary remain undamaged (p60).
- For trees to be a feature on residential streets and for trees and hedges to act as boundaries if car parking on front gardens is proposed (Policy EP E2).
- Replace the word 'penetrate' to 'approach' (Policy EP E3/ p62). Add an additional item 'to aim for the re-development to accommodate green corridors to link off-site spaces.
- Part a) and para 3.75 need clarification (EP E5/ p66).
- Suggests for the plan to allocate swale and green links not within the site (Policy E5/ p67).
- Suggest for SUDS to include paving (policy Ep E6/ p68).
- Suggest the following for part g) 'Should require all existing trees to be retained wherever possible to encourage a mature landscape at the earliest time (Policy EP E7/p70).
- Replace 'scrub vegetation' with 'shrubby vegetation' (part 3.84).
- Suggests for trees to be planted on the estate to prevent flooding.

6.12. **Building heights:** Appropriate height of buildings in different parts of the neighbourhood based on the analysis of the area.

Building heights	Agree/Disagree	%
Agree	41	48%
Disagree	12	14%
Neither	11	13%
No Response	22	26%
Total	86	100%



6.12.1. Responses from residents of Eastfields

- Don't have tall buildings.
- Do not make buildings high - blocking of light and creates frightening aspect. Buildings much taller than others could produce disharmony - 'us and them attitude'.
- I agree that building heights should be to a minimum and welcome the council's view of 2 - maximum 4 stories. I do not accept the suggestion of having anything higher e.g. 5 or 6 stories as this would block much needed sunlight and views and leave some areas too dark and appear crowded.
- I am also opposed to the height of the building if it goes over 4 storeys as CHMP are proposing 7 storeys towards the banks of Acacia road.

7 Response to Policies

7.1. The table below summarises the results of respondents' opinions of specific policies within the draft Estates local plan.

Policy	Townscape	Street Network	Movement and Access	Land Use	Open Space	Environmental Protection	Landscape	Building Heights
Number who agree	46 (53%)	39 (45%)	45 (52%)	43 (50%)	45 (52%)	47 (55%)	46 (53%)	41 (48%)
Number who disagree	11 (13%)	13 (15%)	9 (10%)	8 (9%)	12 (14%)	9 (10%)	10 (12%)	12 (14%)

Table 3: Number and proportion of respondents who either agree or disagree with specific policies

7.2. The response to the policies shows that 50% or more of respondents agreed with 6 of the 8 policies.

7.3. More respondents agreed than disagreed with the policies by a factor of 3 to 5.

7.4. The non-response rate was approximately 25% across the policies.

8 Other matters

The following points were raised by respondents during the consultation and relate to the regeneration and its delivery, but not to specific policies in the consultation document.

- Anxious that future development overlooking their property may exceed the existing height level. For this reason, they would prefer for 2 storeys being built to the rear of their property rather than flats.
- Supports the regeneration of the estate, due to their perceived poor condition.
- Does not support the regeneration of the estate.
- Provides a comparison between the borough and the ward for various crime types for Feb 2016. This shows that violence and anti-social behaviours is at a greater rate for this ward when compared with the rest of the borough.
- Suggests that item 3.24 - the last sentence needs correction.
- Considers that the choice of colours on pg50 is odd. Preference would be for the amenity/green space to be in shades of green and for pedestrianised areas/ parking courts to be orange.
- Concerned that the plan is not objective - page 52.
- Puts forward proposals as to where the first phase of development should take place.
- Should be quick as possible, been kept in limbo for too long.
- Agrees with plans. Wants a better timeline on when will be completed.
- Not residents fault that £ received from property sale was not reinvested. Eastfields station worth waiting for. Area now more appealing to prospective homeowners but makes it impossible / unaffordable for people currently living on the estate to buy a similar home nearby.
- Unflattering description of the estate is unjust. As current dwellings are 50 years old some update would be advantageous. Do not see how you can justify demolition of privately owned properties.
- Don't agree with CHMPs plans for Thrupp Close to be last phase.
- When will it start? Was told 2016 but heard nothing since.
- When will it start?
- Great. A big improvement on look of the area and huge advantages for people living on Eastfields. Give us something to look forward to.
- Don't understand draft plan. [see Circle matters summary] Can't figure out how estate will be laid out.
- Homes not defective. Do not agree with demolition. No increase in property value due to demolition proposals. Estate agents will not value homes. Would not have bought home if knew it would only last 50 years.
- If you build where the car parks are where will people park their cars?
- If buildings created along Tamworth Lane this would cause a problem if ever a road bridge replaced the level crossing.
- CCTV very important. Elevator for each +3 storey building important; flats need private not communal mailboxes.

- It would be great if you could say a bit more about CCTV for the area.
- Fully support Eastfields regeneration. Currently living in a poorly build 1 bed flat. Flat constantly freezing, mould, damp condensation, leaks, bad heating system, poorly insulated. Spend most of money on heating to prevent toddler son getting ill again with chest infections. Hurry up so son can live in a home that doesn't make him ill.
- Unflattering description of the estate is unjust. As current dwellings are ~50 years old some update would be advantageous. Do not see how you can justify demolition of privately owned properties.
- Design comment: enclosed kitchens not open plan.
- Not clear what happens to residents whilst works are undertaken.
- Waiting for three years for regeneration plans is wearing residents down. Decisions need to be made providing residents with simple explanations not complex terms.
- Respondent against site being wedged between school and railway line. LBM Clay Avenue Character Study highlighted as positive example of addressing similar issues.
- As CHMP not providing full values presume LBM will meet any shortfall in property values - i.e. values not added in last 2.5 years. Property deed does not state 50 year duration - property sold under false pretences. Homes not defective so no need for a complete demolition.
- Against regeneration - good neighbours and no wish to be relocated.
- New area will be a happier place for all.
- St Mark's Academy proposals not supported.
- Where will residents stay during the building works? How long will it take for replacement buildings? Has compensation package for homeowners been aged upon? What back up plans do the Council and Circle have?
- Over ambitious project; no faith in promises made to residents by Circle; Option to demolish and rebuild not supported.
- Does not want regeneration to go ahead.
- Does not support the demolition of home and feels will be forced out of London. Estate should be left as is or redo the houses that are not up to standard. Homeowners who have resided on the estate for a long time are being forced out and having their homes taken from them and are unable to purchase a new home locally.
- Thinks the council should invest in the current homes to bring them up to date instead of demolishing them.
- Refurbish the estate as they are doing at Pollards Hill. CHMP just want to make money and don't have residents' best interests at all.
- Like for like offer for Freeholders including where we want to live and no 11yrs offered by circle housing we should be able to pass offer onto our children if we pass away we want a fair deal.
- Are any of the houses going to be for sale on open market?
- Firmly believe that the estate needs rebuilding as several aspects of the internal and external construct are outdated, problematic and a source of repeated cost to the organisations running it and to the freeholders.

- The 10 - 15 year time frame to complete the build is far too long and need to be reduced as this is unacceptable to expect residents to wait that long before moving into a new home especially those who are at the tail end of the regeneration process. I do not wish to see yet another new build where crime becomes part and parcel of the estate, build to high quality so that residents can hold up the standards.
- More meetings with affected residents and tenants. Planned visits outside of Saturdays to view similar projects so that those who were unable to attend/visit during earlier offers would be better informed. These visits should be spread out to give ample choice for visits not just Tuesday or Saturdays as offered by Merton Priory. There is too much delay in the process - lots of information and activity, then nothing for months then suddenly action. There is too long a gap in between information and activity. E.g. why is the council only just putting their views across when most people have taken decisions on whether to stay or leave?
- As a freeholder do not agree with the 11 years tapering off, would consider a 5 year tapering off period.
- Keep the existing buildings but improve its roof and drainage.
- Improve what we have, don't demolish.
- When will the demolishing start and what will happen to the people that has freehold? What kind of help will they get? Also, Where will they live whilst the demolishing start?
- The draft estate plan looks very good as so much hard work has gone into it. I think demolishing the existing structures and building new homes is a huge price but would be worth it at the end. I noted that there have been talks about suitable piece of land nearby to build where residents of Eastfields could move into to allow demolition. Yes, there does need to keep the homogeneity of the existing community but CHMP should consider moving people temporarily with the option to move them back when the building are completed. It is inconveniencing but that is something that could be considered and the buybacks are very good vehicles for this.
- Leave St Marks School out of it.
- It looks good on paper. But what will happen to local amenities, tenants and lease holders during regeneration work?
- The sooner regeneration starts at Eastfields the better.

9 Consultation matters

- Would like free use of possible Wi-Fi hotspots for residents.
- Suggests for each new residential property on the estate to have high quality terrestrial TV aerial and satellite connection.
- Requires a 'Secure Door Lock and Door Entry', double glazed windows, secure skirting board for new residential properties.
- Preference to stay in Mitcham, followed by Colliers Wood.
- Prefers for gates not be put near Mitcham Eastfields Cemetery.
- Requests bus stops specifically for people that are less able to travel.