London Borough of Merton St Helier Survey results

There were 2129 responses to our consultation from 18 February to 27 March.

Questions about the consultation

When asked if they agree or disagree that emergency services should stay at St Helier Hospital respondents overwhelmingly agreed. The results in full were:

Response	Number of Respondents	Percentage of Respondents
Strongly agree	1901	89%
Agree	88	4%
Disagree	48	2%
Strongly disagree	71	3%
Don't know	21	1%

There was some variation in response by gender with women slightly more likely to strongly agree than men (90% to 86%). Over 75s were also more likely to agree than any other age group with 97% strongly agreeing and only 1% disagreeing.

When asked the same question about keeping maternity services there was a similar level of agreement:

Response	Number of Respondents	Percentage of Respondents
Strongly agree	1765	83%
Agree	202	10%
Disagree	62	3%
Strongly disagree	56	3%
Don't know	43	2%

Again, women were slightly likely to strongly agree than men (85% to 78%) as were younger respondents with 90% of 16-25 year olds, and 87% of 26-35 year olds strongly agreeing. For older age groups strong agreement varied between 82 and 84%.

Respondents were asked about keeping Queen Mary's Hospital for Children at St Helier Hospital. Once again, the vast majority of respondents were in strong agreement:

Response	Number of Respondents	Percentage of Respondents
Strongly agree	1764	83%

Agree	176	8%
Disagree	54	3%
Strongly disagree	56	3%
Don't know	79	4%

Women, 86%, were more likely to strongly agree than men, 77%. Younger respondents were also more likely to strongly agree with 90% of 16-25 year olds, and 87% of 26-35 year olds doing so compared to 80% of over 75s.

Respondents were asked if they had any comments on the plans to change services at St Helier Hospital. There were 892 comments, which have been checked to remove information that could identify individuals. They are attached in full but the main issues raised by respondents included:

- Increased travel times to alternative sites at Belmont and St Georges
- The lack of public transport to Belmont
- The negative impact on St Georges of closing services at St Helier
- Population growth means there is a need for more, not fewer services.
- Previous positive experience of services at St Helier, sometimes life-saving
- The funding should be used to invest in the existing site

Demographics

Respondents were much more likely to be women, than men; more likely to be over 50 than under 50 and more likely to be White British than from other ethnic groups. The exact breakdown of respondents is set out below.

Response	Number of Respondents	Percentage of Respondents
Male	421	21.5%
Female	1537	78.5%

15 or under	1	0%
16 - 25	85	4%
26 - 35	336	17%
36 - 50	546	28%
51 - 65	611	31%
66 - 75	292	15%
76+	100	5%

White; English/Welsh/Scottish/Northern Irish/British	1158	67%
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White; Irish	56	3%

White - Gypsy or Irish Traveller	4	0%
White - Any other White	208	12%
background		
Black or Black British - Caribbean	16	1%
Black or Black British - African	17	1%
Black or Black British - Any other	6	0%
Black background		
Asian or Asian British - Indian	52	3%
Asian or Asian British - Pakistani	51	3%
Asian or Asian British -	10	1%
Bangladeshi		
Asian or Asian British - Chinese	14	1%
Asian or Asian British - Any other	55	3%
Asian background		
Mixed/multiple ethnic groups -	17	1%
White and Black Caribbean		
Mixed/multiple ethnic groups -	3	0%
White and Black African		
Mixed/multiple ethnic groups -	10	1%
White and Asian		
Mixed/multiple ethnic groups -	13	1%
Any other Mixed background		
Other ethnic group - Arab	5	0%
Other ethnic group - Any other	24	1%
ethnic group		