

My name is Chloe, I am a business support apprentice and I have been working at Merton Council for 10 months. Why did I join Merton Council? I joined

Merton Council because I used to live in Morden so I'm familiar with the area. The Council has a great reputation, and I've heard very positive things from those I know who live in the area.

I applied for the apprenticeship specifically because I wanted to get some experience in a job with plenty of transferable skills and I felt that administrative work was a good way to achieve this.

I also wanted to be able to boost my CV by getting an additional qualification and get paid at the same time. What am I studying?

I am studying the level 3 business administration course which is 18 months in length. I am eight months into the course now and I am beginning to work on my mid-course project which will be my focus for the next few months going forward.

What has my experience on the program been like so far and what support have I received?

I've had a great experience on the program so far I have a very supportive tutor from the apprenticeship company and two phenomenal managers who are always willing to go the extra mile to help me achieve and have tailored my apprenticeship to ensure that I'm getting the most diverse and well-rounded experience that I can attain during my time at Merton.

Would I recommend someone to consider an apprenticeship with Merton? I would highly recommend taking an apprenticeship at Merton?

I work with kind people who are always willing to help and I am learning more every single day it is a very rewarding experience and a great transition into the world of work for young people. How has Coronavirus affected my studies?

Have I been able to keep going as the course I'm taking is online?

I thankfully have not been affected by Coronavirus in terms of my studies. I have been able to continue as normal which has been a huge advantage as much of my role at Merton is also administrative work and is based online, I have been able to continue my job role at home as normal. I've had more time for my studies than normal so I've actually been able to progress through the course quicker than I thought.

How do I feel that this program and my time my role at Merton will help me in my future career?

I feel that this program and my time at Merton have given me experience, as this is my first job role after education.

I have learnt a lot about the world of work and I've also developed many transferable skills which I feel would be well applied in any job role I take going forward. I feel that this apprenticeship has given me the opportunity to develop and be able to progress further in any career that I decide to take going forward.

Thank you.