

IMPORTANT INFORMATION

RECYCLING AND RUBBISH



Dear Resident,

We are writing to welcome you to your new home and to the London Borough of Merton.

Please take the time to read this letter which is aimed at introducing you to your waste collection service and where to find further information about this important service.

We have designed waste collection services to meet the demands for the wide array of properties we have in the borough. So, in order to find out more specific information about the service that has been designed for you and your collection days, please visit our website by following the link below. You will also be able to find further information of the correct waste & recycling containers you should have and how you can order containers that you may not have to recycle more and ensure your waste is contained responsibly.

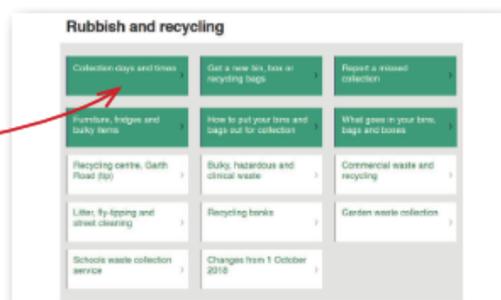
YOUR collection day

To find your collection day, use the
Collection Day checker at:



merton.gov.uk/recycling

This will tell you when each of your bins and
boxes are next due to be emptied.



We do ask residents to only present their waste on the scheduled day of collection by 6:00am on the edge of your property or where they can be easily accessed by our crews. Unless you have a bag collection service, please note that 'pavements are for people' and containers should remain on your property. For more useful information on our service, please visit our website or, if you prefer, please telephone the **Merton Council Contact Centre**: Tel: 020 8274 4901.

Bulky Waste Items

The Council does provide a chargeable collection service for large waste items, such as furniture, mattresses and electrical white goods. We realise that your move may generate more waste than you normally produce and waste that won't normally be collected as part of the Council's waste service, so you can utilise this chargeable service as an effective and convenient way to dispose of your bulky waste items. More information can be found by visiting www.merton.gov.uk/bulky

Alternatively, you can visit the Council's Re-use & Recycling Centre 63-69 Amenity Way, Morden SM4 4AX to recycle and dispose of unwanted items.

Our aim is to provide neat streets and stopping fly-tipping occurring in our communities.

Reporting Environmental Issues

The Report It Online function is able to deal with the same range of service requests as the Council's Contact Centre. If you are need to report an environment issue then please consider using the official reporting process below to ensure your enquiry is processed in a timely and efficient manner

Report It On-line: <http://www.merton.gov.uk/doitonline/report-it.htm>

The Public Space Team

