# Frequently Asked Questions



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# WHAT IS A CONTROLLED PARKING ZONE (CPZ)?

All road space in a CPZ is managed by the introduction of parking controls. Parking is only permitted where safety, access and sight lines are not compromised. It is, therefore, normal practice to introduce double yellow lines at key locations such as at junctions, bends, turning heads and at specific locations along lengths of roads where parking would impede the passing of vehicles. It is also necessary to provide yellow lines (effective during the CPZ hours of operation or "At any time") where the kerb is lowered, i.e. at crossovers for driveways.

The key objective of managing parking is to reduce and control non-essential parking and assist residents, short-term visitors and the local businesses. Within any CPZ, only those within the zone are entitled to permits. This means that long-term parking will not be permitted within the permit bays during the operational times. An incremental pricing structure for 2nd and subsequent permits also assists in minimising the number of permits issued to individual residents and help discourage multiple car ownerships. CPZs comprise of various types of parking bays such as permit holder bays (for use by resident or business permit holders and those with visitor permits); shared use bays (for permit holders and pay and display) and pay and display only bays (permits are not valid).

Council appointed Civil Enforcement Officers will enforce the controls by issuing fines/Penalty Charge Notices (PCNs) to vehicles parked in contravention of the restrictions. Outside the controlled times the restrictions are not enforced. However, Civil Enforcement Officers will issue PCNs for any other parking contravention such as parking on double yellow lines, footways and parking across individual crossovers without the property owner's consent.

The Council aims to reach a balance between the needs of the residents, businesses and the safety of all road users. In the event that the majority of those consulted do not support a CPZ in their road or area officers will recommend that only the proposed double yellow lines identified at key locations are introduced to improve safety and maintain access. This would be subject to the approval of the Cabinet Member for Regeneration, Environment and Housing.

#### **HOW WILL IT WORK?**

All road space in a CPZ is managed by the introduction of parking controls. Parking is only permitted where safety, access and sight lines are not compromised. It is, therefore, normal practice to introduce double yellow lines at key locations such as at junctions, bends, turning heads and at specific locations along lengths of roads where parking would impede the passing of vehicles. It is also necessary to provide yellow lines (effective during the CPZ hours of operation or At Any time) where the kerb is lowered, i.e. at crossovers for driveways. Officers will recommend the proposed double yellow lines whether the CPZ goes ahead or not.

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Parking Controls - The following are incorporated within the proposed measures:

- Double yellow lines at junctions, bends, ends of cul-de-sac and at strategic sections of the road to create passing gaps.
   (This will improve safety and access at all times by reducing obstructive parking that is currently taking place
- Shared Use Pay and Display bays are also proposed where
  it is necessary to allow non residents to pay for parking for
  a short period at specific locations such as near shops,
  schools, churches and also in areas for longer term parking
  where residents are not directly affected, to allow effective
  use of the bays. (This will increase the use of parking
  provisions in the area by pay and display customers whilst
  still maintaining parking facilities for permit holders)

#### Where may I park in a CPZ?

Vehicles may only be parked in marked parking bays. These

bays are located where it is safe to park and unlikely to cause a physical or visual obstruction. Each bay may be restricted by charge, length of stay or permit requirement. Permit holder bays will be undivided to ensure greater parking efficiency. 'Pay & display' bays and shared use bays will be marked individually.

#### What is a permit holder bay?

This is a bay in which only vehicles displaying a valid resident, business or visitor permit may be parked.

# What is a 'pay & display' bay?

These are bays designed for short or long-term parking. Any vehicle parked in these bays must display a valid 'pay & display' ticket that may be purchased from a nearby ticket machine. Each of these bays will allow non-permit holders' vehicles to park for a 'maximum stay'. Parking will be free in these bays until they become operational. However, it will not be possible to purchase a ticket until the bays become operational. The operational times of the bays will be shown on parking signs.

### What is a shared use bay?

These are bays designed for use by either permit holders (without additional charge) or by non-permit holders who must purchase a 'pay & display' ticket. These bays have a 'maximum stay' that only 'pay & display' users must adhere to.

# How much will 'pay & display' cost?

Tariffs vary across the Borough from £1.20 per hour to £4.80 per hour.

# Where may 'blue badge' holders park?

Disabled parking bays are available for use to all Blue Badge holders. Badge holders may park free of charge and without time limit at pay&display only and shared-use bays. Blue Badge holders may not park on resident parking bays. Check with the local authority's Highways Department. However, in Merton, Blue Badge holders may park free of charge for an unlimited period on permit holder parking bays. Residents of Merton who possess a Blue Badge may apply for a resident permit free of charge. Resident visitor permit are charged at the current rate. All other national guidelines on the use of Blue Badges apply throughout the borough.

# Where may motorcyclists park?

Solo motorcycles may be parked in permit holder bays and motorcycle bays free of charge.

#### Where can't I park?

Yellow lines indicate where vehicles should not be parked. Single yellow lines operate only during the controlled hours of a zone unless signs indicate otherwise. Double yellow lines are operational at all times.

#### Can a CPZ be reviewed after implementation?

Newly implemented CPZs will be monitored and maybe reviewed within 12 to 18 months after implementation. If necessary earlier action maybe taken to improve the parking arrangements.

#### How are regulations enforced?

Uniformed parking attendants will regularly patrol the zone and issue a penalty charge notice (PCN) to any vehicle that is illegally parked. How much do resident and business permits cost?

#### Resident

Pease see the table below for permit prises.

There will be an additional charge of £150 for a diesel vehicle.

Electric Vehicle (resident permit only) £20.00 per annum

#### **Address Permit FREE**

(For housebound / registered disabled residents who require daily care)

A permit will not be issued for a vehicle greater than 2.28 metres in height or more than 5.25 metres in length. Business permits are provided for vehicles used to assist in the operations of a business rather than providing reduced rate commuter parking. No more than two business permits will usually be issued per business except in exceptional circumstances.

Residents are entitled to 100 half-day visitor permits per annum and 50 full day permits per annum. Vehicles displaying these permits may be parked in either permit bays or shared use bays within the zone.

#### Why must I pay to park in my street?

In order to meet the costs of installation, maintenance, enforcement and review of the zone, we must charge residents/businesses and their visitors. Controlled parking is not a core service of the Council and government advice states that it should be financially self-sufficient. By law, any revenue generated from parking must be spent on transport related schemes.

# What if I have special care needs?

If you are housebound and require regular care or nursing attendance, you may apply for a free discretionary permit.

#### What is the cost of a PCN?

All Penalty Charge Notices (PCNs) are discounted by 50 % of the initial charge if paid within 14 days from the date of issue. Parking penalty charges vary between contraventions, generally parking offences range from to £60 (£30) to £110 (£55), Bus Lane charges are £130 (£65), for a more detailed summary of the contraventions and charges please go to the following link; http://www.merton.gov.uk/ contraventioncodesandfaqs.htm

# How will I know when the regulations are in force?

Zone entry signs show the hours of operation of zones. Any restrictions within a zone that do not operate forthese times are signed independently.

# Further information?

Please see the following link, http://www.merton.gov.uk/transport-streets/parking/parkingfaq.htm

# Proposed Increase of Charges for Residents Permits, Annual Visitor Permits and Temporary Visitor Permits

Controlled Perking Zone	Proposed First Armusi Resident Permit Charge		Proposed Third Armusi Resident Permit Charge	Proposed Annual Visitor Permit Charge	Proposed Helf Day Temporary Visitor Permit Charge	Proposed Full Day Temporary Visitor Permit Charge
2F	£120	2170	\$220	£370	£3.60	£5.00
<b>T</b>	£120	E170	6220	£370	63.50	E3.00
<b>3</b> F	£120	É170	\$220	£270	£3.60	£5.00
4	£120	£170	6220	£370	£3.60	£5.00
Ē.	£120	£170	5220	£270	£3.60	£5.00
Ā1	£110	£160	6210	£360	£3.00	£4.00
CW	£110	£160	£21D	£360	£3.00	£4.00
CW1	£110	£160	£210	£390	£3.00	64.00
CM2	£110	£160	5210	£30C	£3.00	E4.00
CM3	280	£120	2180	£330	£2.00	22.00
CM4	£110	6160	£210	£360	£3.00	£4.00
CMS	£130	£150	£280	£380	£3.00	£4.00
OC .	680	£130	g160	£330	£2.00	£3.00
GC1	EBO	£130	£180	£330	£2.00	£3.00
OC2	680	£130	£180	£330	€2.00	£8.00
HI	£110	£160	\$210	£360	25.00	£4.00
H2	£110	2160	2210	£360	€3.00	£4.00
M1	£110	£160	£210	£380	£3,00	£4.00
M2	£110	2160	£210 £210	£380	£3.00	£4.00
MS	£110					£4.00
		£160	g210	£380	£3.00	
MP1	£110	£160	\$210	£360	£3.00	£4,00
MP2	£110	£160	g210	£360	€\$.00	64.00
MPS	£110	£160	£210	£360	£5.00	£4.00
MT	270	£120	£170	£320	62.00	N/A
MTC	EBO	£140	£190	£340	£2.00	E3.00
Pf	£110	£160	2210	£360	£3.50	N/A
P2	£110	6160	6210	£360	£5.50	N/A
P2s	£110	2160	\$210	£360	£3.50	N/A
P3	£120	£170	(220	£370	£3.60	£5.00
RP	£110	£160	£210	£360	£3.00	£4.00
RPC	£100	£150	<b>£200</b>	£320	£\$,00	N/A
RPC1	£100	£150	£200	£320	£3.00	N/A
RPE	£110	E160	2210	£390	£3.00	£4.00
RPN	£110	06/13	£210	£360	£5.00	E4.00
RPS	£110	2160	2210	£260	£3.00	£4.00
RPW	£100	£150	6500	£320	£3.00	NKA
\$1	£110	É160	£210	£360	£3.00	£4.00
82	£110	8160	g210	£360	£3.00	£4.00
53	£110	£160	2210	£360	£3.00	E4.00
₽₩	£110	£160	<b>£210</b>	£360	£3.00	€4.00
awn .	£110	£160	221D	£380	£3.00	£4.00
VC	£120	2170	92220	£370	£3.60	£8.00
VN	£120	£170	5220	£370	£3.E0	E5.00
Wis	£120	6170	2220	£370	23.60	25.00
VNa	€120	£170	<b>6220</b>	£370	£3.50	£5.00
VOn	£120	É170	\$220	£370	£3.50	£5.00
VO#	€120	£170	2220	£370	£3.60	68.00
VOt	£120	£170	5220	£370	£3.80	£5.00
VQ	£110	2160	2210	£350	£3.60	28,00
Vaw	£120	£170	5220	£370	£3.60	£8.00
VSW1	£110	£160	9210	£200	£3.60	N/A
VSWZ	£120	E170	6220	£370	£3.50	£5.00
wf	£120	£170	2220	£370	£3.60	£5.00
W2	€120	£170	6220	£370	£3.60	£5.00
W2	£160	£200	£260	£400	£3.60	£5.00
W4	€160	8200	6260	£400	£3.60	65.00
WB	£120	£170	5220	£370	£3.60	£5.00
VV8	£120	£170	9220	£370	£3.60	25.00
W7	£120	£170	5220	£370	£3.60	£5.00
WB1	290	£140	2100	£340	52.00	£3.00
WB2	680	£13G	6100	£330	£2.00	£3.00