

Wimbledon Park Watersports & Outdoor Center Children's Holiday Courses- Terms and Conditions

All terms and conditions must be read and adhered to before booking and attending a Wimbledon Park Watersports children's holiday course.

Booking deadline

To be accepted on any course, activity or event you must have correctly entered the participant's name, and in the case of children (under 18 years) age, date of birth, ensuring that all are applying for an age appropriate course.

Please note: We expect all entries to be made truthfully, failure to do so will result in the right of the Council to turn the participant away. The Council will not be liable in the circumstance of any incident and you will not be entitled to a refund.

Cancellation policy

All applications for refunds must be made in writing, accompanied by any supporting evidence where relevant.

Refunds:

- If you withdraw from a course one month prior to the course start date, you will be liable to pay the full cost.
- If you withdraw from a course -more than one month from the course start date you will be liable for a £20 administration fee for any changes made after a booking has been completed.

Refunds: Medical

- Withdrawing from a children's holiday course for medical reasons must be supported by a doctor's certificate and will be at the Council's discretion.
- Even in the event of illness or injury, refunds will only be given for whole courses; partial refunds for day/s missed during the week will not be given.
- Refunds will be processed within 6 weeks and will be paid back onto the card the payment was made from.
- It is not possible to transfer a course place from one individual to another.
- Transfer of places from one course to another maybe possible for an administration fee of £20 if requested more than one month in advance of the course.
- Courses will run regardless of weather conditions; refunds will not be given in the event of bad weather.
- Courses will only run if sufficient numbers are booked, a full refund will be given if a course is cancelled by the Council