

Raynes Park Community Forum  
Thursday 1 December 2015  
Chair's Report

The meeting was held in Raynes Park Library Hall, and chaired by Councillor Jill West. More than 50 residents attended, as well as five other Merton Councillors, and officers from the council and its partners. The Chair welcomed everyone to the meeting.

### **Update from Merton Police**

PC Beth Williams said there had been a recent spate of burglaries from sheds on Cottenham Park Road. As a result there will be additional patrols early in the morning. PC Williams recommended that bicycles and other expensive items should be locked securely.

There will be an event at Tesco's on 9 December to promote awareness of counter terrorism work and encourage residents to report anything suspicious.

In response to questions PC Williams confirmed that the CCTV cameras facing Lambton Road are working and that the lease for their base on St Georges Avenue still had at least another year remaining.

### **Local Health Matters**

*South West London Collaborative Commissioning Issues Paper*

Murrae Tolson from NHS Merton CCG delivered a presentation on the Issues Paper that has been produced to look at the need for change across all health services in South West London. The Issues Paper is based on a five year strategy and has eight work streams. The presentation can be found at

<http://www.merton.gov.uk/community-living/communityforums/raynesparkcommunityforum.htm>

In response to questions Murrae said that the Nelson and Raynes Park Health Centres do not currently offer walk-in urgent care services but this could be considered as an option as part of the review of local services. Services at the Nelson are still embedding and improving in response to feedback from patients. There have been some teething problems with telephone and IT systems at the Nelson and there is work going on to resolve these.

A question was asked about an online tool from Target to help diagnose ovarian cancer. Murrae apologised for slow progress that had been reported in adopting this and explained that delivering change can be frustrating because the NHS system is complex. It was asked whether an incentive to encourage GPs to not refer patients was planned for Merton. Murrae responded that Merton were not considering such an incentive, however were implementing an out-patient navigation programme in which GPs have access to a Decision Support Tool. The decision support tool is currently being piloted in five practices and should help focus on the quality of care by getting the referral to the right place, first time.

*HARI Service*

Amanda Featherstone from the Holistic Assessment and Rapid Investigation team at the Nelson Health Centre gave a presentation about the work of the team. The multi-disciplinary team provides assessments for those with complex needs that look at the whole person. The presentation can be found at:

<http://www.merton.gov.uk/community-living/communityforums/raynesparkcommunityforum.htm>

In response to questions Amanda said that they are currently getting around 15 referrals per week in addition to those on a course of rehabilitation or for review appointments. This is growing as more GPs become aware of their work. As the service targets complex and multiple needs it is not intended to see high volumes of patients. The service is funded by Merton CCG. It does not offer advice about complementary and alternative medicine.

#### *Lambton Road Patient Participation Group (PPG)*

Judith Brodie, Chair of the Lambton Road PPG, gave an update on the work of the group. PPGs are patient led forums that engage with the staff at a GP practice to help improve services. At Lambton Road they meet monthly with a GP and the Practice Manager, produce newsletters and have created a directory of services for older people. During a listening week in early November volunteers spoke with more than 200 people in the surgery to complete a survey. These are being analysed along with an additional 200 online forms and the results will feature in the next newsletter.

Further details on how to contact the group and get involved are available on the practice website <http://www.lambtonroadmedical.nhs.uk/home,55571.htm>

## **Crossrail 2**

Councillor David Dean updated the meeting on the current Crossrail 2 consultation. Concerns have been raised in both Wimbledon and Raynes Park about the impacts on the town centres. In Raynes Park there has not been any safeguarding as yet so it is not clear what would be the implication for the town centre, or the Rainbow Estate. Crossrail 2 secured £200m from the Treasury in the Autumn Statement to complete the planning and design work. Final permission to proceed is not likely to be given before 2020. The Future Merton team is leading on negotiations with Crossrail 2 on behalf of the Council along with Councillors Alambritis and Judge.

Residents can find out more and respond to the consultation at [www.crossrail2.co.uk](http://www.crossrail2.co.uk). The consultation is open until 8 January 2016.

## **Rainbow Estate**

The council has given planning permission to the Rainbow, which the developers have three years to implement. The Mayor of London has considered the development and decided not to call it in. The development could be affected by Crossrail 2 but the land needed to be safeguarded in Raynes Park has not yet been assessed by Network Rail.

## **Great British High Street Awards**

Raynes Park lost out on the award for best London high street but finished in the top three. Chris Larkman thanked all those involved in supporting the bid.

## **Raynes Park Christmas Festival**

The Festival will take place on Friday 4 December and promises to be bigger and better than last year. The lights switch on will be at 5pm. Chris thanked Nick Coke from the Salvation Army for leading the arrangements for the event.

## **Current and anticipated planning applications**

Thames Water Sewer works are due to finish on Sunday 6 December.

Travelodge works are ongoing and the hotel is likely to be opening in April 2016.

1 Durham Road – there has not been any application for tree works submitted to Merton Council so the owners have been written to.

Greyhound Stadium – the application from AFC Wimbledon and Galliard Homes will be considered by the Planning Applications Committee on 10 December.

The proposed new cycle route between New Malden, Raynes Park and Wimbledon – awaiting detailed proposals from Kingston Council, in particular how access to resident's gardens would be secured.

The bins south of the Skew Arch will be removed to reduce the incidence of fly tipping.

## **Open Forum**

Paper recycling bin south of the station is not being emptied mid-week and is overflowing. This will be checked with the Waste Team.

There is a new website for the area being developed by local businesses. <http://raynesparklocal.co.uk/> includes news, events, promotions and useful links.

White lines outside Waitrose have reduced a lane of traffic. Councillor Crowe agreed to raise this with the Highways team.

Jane Plant said that volunteers were needed to help plant new trees in Raynes Park Sports Ground. The planting will take place on Saturday 4 and Sunday 5 December between 10am and 1pm.

Residents in controlled parking zones with a one-hour restriction instead of all day restrictions said that the new arrangements were working well.

Chris said that a group of volunteers would be forming to clear and re-plant on the railway embankment.

**Date of next meeting** Thursday 3 March 2016, 7.15pm, in the Library Hall