

School and Group Bookings Terms and conditions

Please note all participants for all of the activities offered by the watersports centre must be aged 8 years or older, we are unable to take anybody before their 8th birthday. During your booking if we become aware that a participant is not of the correct age then the Council has the right to remove them from the activity.

The Council will not be liable in the circumstance of any incident and you will not be entitled to a refund.

All charges include full non-exclusive access to our facilities; this includes changing facilities, showers, toilets and seated garden area. During break times, the visiting staff members must supervise learners.

By returning a completed booking form, you are confirming you have notified your treasure/finance department of this booking and the finance has been approved, **the non-refundable deposit will now be due**, confirmation of the booking will be made once payment has been received. Once your booking form has been processed, you will receive an email with a link to make payment. For bookings made more than 3 months in advance of the start date the deposit is due, balance needs to be made 2 months in advance of the booking. For bookings made less than 2 months in advance, the full amount is due at time of booking.

Non Refundable Deposit amounts

- For bookings valued at £616 or less, the full amount is due at the point of booking.
- For bookings valued between £617 and £2,400 the deposit value will be 50% of the bookings value. The balance needs to be paid 2 months in advance.
- For bookings valued over £2,401, 25% is due to confirm the booking. The balance needs to be paid 2 months in advance.
- Any changes in numbers needs to be confirmed in writing 4 weeks before the start date of the booking, depending on availability and additional charges will need to be paid.
- For all day bookings minimum payment is £816 per day (to secure 16 places), final numbers to be confirmed in writing in a 4 weeks advanced

Cancellation/Rescheduling Policy

- Cancellations given in writing a minimum of 2 calendar months' notice before the booking commences will be accepted and will be subject to the non-refundable deposit.
- Rescheduling of a date in a long-term regular course booking will be accepted with 2 calendar weeks' notice, after a suitable time/date has been agreed by both parties, this booking must fall within the financial year of the booking.
- Rescheduling of a single booking will be accepted with 3 calendar weeks' notice, after a suitable time/date has been agreed by both parties, this booking must fall within the financial year of the booking.
- Courses will run regardless of weather conditions; refunds will not be given in the event of bad weather alternative activities will be provided at our discretion.
- Wimbledon Park Watersports and Outdoor Centre reserves the right to run alternative watersports options based on the weather conditions on the day.