

Environment and Regeneration

New Waste Collection Service – Autumn 2018

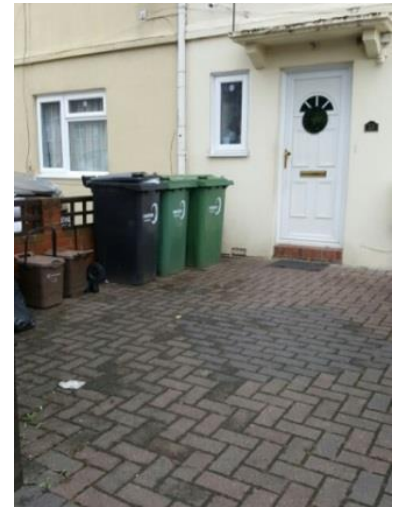


Autumn 2018

There will be changes to the frequency of the rubbish and recycling collection service for residents.

The new waste collection service

- Food waste will be collected every week
- Recycling will be collected on an alternate week schedule:
 - paper and card one week;
 - glass, plastic, tins and cartons the next.
- General (residual) rubbish will be collected every two weeks



Why is the service changing?

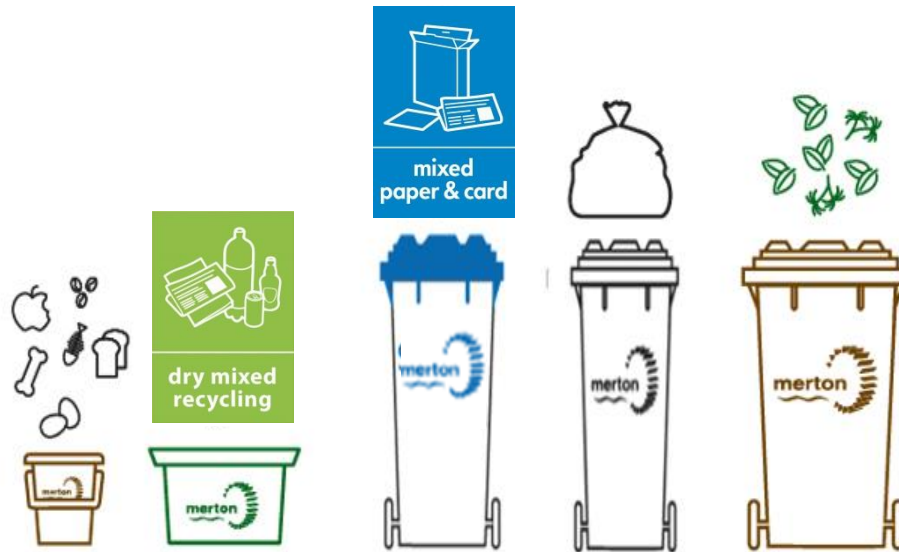
We are introducing these changes because they are:

- **cleaner:** fewer bags of rubbish left on the pavement overnight
- **greener:** encourages recycling, results in fewer vehicle emissions
- **safer:** waste is contained inside a bin rather than a bag
- **cheaper:** this service is more efficient and reduces costs



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New service – Autumn 2018



Food	Recycling	Residual	Garden*
23l	55l	180l	180l

*Garden bin is an optional paid-for service

*Garden waste customers can use issued and branded garden bags instead of a wheeled bin

What new bins will households receive?

We will provide households with:

- One wheelie bin for non-recyclable household waste
- One wheelie bin for cardboard and paper recycling
- We will deliver your new bins to you before we start the new collection arrangements in October 2018

- In addition to the new wheeled bin, residents will continue to use their existing brown caddies for food waste and green boxes for dry mixed recycling (e.g. plastic, glass, cans, cartons)



Example collection schedule

(refer to your leaflet closer to the time for your actual schedule):

	<u>Food Caddy</u>	<u>General Waste Wheelie Bin</u>	<u>Recycling Paper/Card Wheelie Bin</u>	<u>Recycling Plastic/Glass Cans/Cartons Box Container</u>
Week 1	*	*	*	
Week 2	*			*
Week 3	*	*	*	
Week 4	*			*

New Services

 <p>mixed textiles & clothes</p>	<p>✓ Textiles will be collected for recycling every week. Please use any plastic bag, tie it up and leave it next to or on top of your bins/boxes ready for collection.</p>	 <p>NEW SERVICE</p>
 <p>batteries</p>	<p>✓ Household batteries will be collected for recycling every week. Please use any plastic bag, left untied, and leave it next to or on top of your bins/boxes ready for collection.</p>	 <p>NEW SERVICE</p>

Details on these new services are in the leaflets you will receive

If you don't have space to store wheelie bins

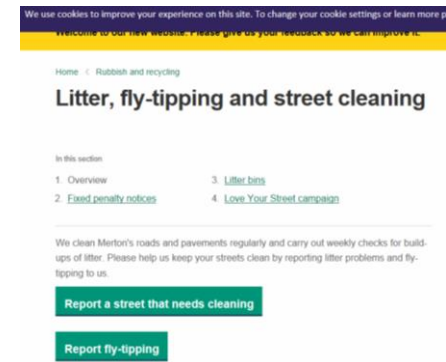
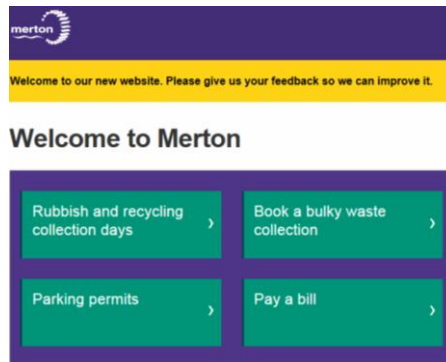
- Flats which currently have a communal weekly bin collection service will continue with this arrangement (10 or more properties)
- Properties with no front outdoor space and above shops will continue to have weekly sack collection for waste and recycling (blue and purple sacks)
- Not all properties such as maisonettes will be suitable for wheeled bins and these locations have been assessed accordingly
 - Some properties will have logistical challenges with the new service and therefore an alternative fortnightly collection arrangement has been provided

Reporting a street cleaning or waste collection issue

Report it On-line via our website: <https://www.merton.gov.uk/>

Our website enables you to easily report a range of service requests including:

- Missed recycling or waste collection
- Litter and street cleaning problems
- Abandoned cars
- Graffiti
- Fly-tipping



Or if you prefer, please telephone the **Merton Council Contact Centre**:
Tel: 020 8274 4902.

The Contact Centre are able to deal with the same range of service requests as the Report It On-line function

Thank you for your time today

We will communicate further information regarding the new waste collection service throughout the year, this will include information leaflets being delivered to residents, regular website updates and social media posts.

