

London Borough of Merton Safeguarding Children Early Years Contact List 1

Safeguarding is everyone's responsibility and under Ofsted requirements you must be familiar with the following referral routes

Making a referral to Merton's Multi Agency Safeguarding Hub (MASH)

A child being abused or neglected or at significant risk of being abused or neglected

Monday to Friday 9.00am – 5.00pm

MASH Team: 020 8545 4226/4227
 Fax: 020 8545 4204
 Email (general enquires): childrensdayservice@merton.gov.uk cjsm.net

Out of hours emergencies (evenings and weekends)

Emergency Duty Team (EDT) 020 8770 5000
 Merton, Kingston, Sutton

NOTE: If a child is resident in another local authority, you must contact the MASH team/Social Care team where the child lives. You are strongly advised to have telephone numbers to hand.

Police

A child being abused or at significant risk of being abused

Police (non-emergency) 101
 Police (emergency) 999

Referral to Enhanced Preventative Services / Supporting Families Team

According to the level of risk, referrals should be made either via the MASH team (above) OR a CASA form must be completed.

Once completed send the CASA directly via secure mail to **EYCCCS, 10th floor, Civic Centre, London Road, Morden SM4 5DX** Or via secure email to fsd@merton.gov.uk

Allegations* of serious harm or abuse by any person living, working or looking after children in Ofsted registered settings

You should contact these numbers/emails within 24 hours of the allegation being made, or earlier if the matter is urgent and children are at immediate risk

LADO 0208 545 3179 or LADO@merton.gov.uk (*note: If there are concerns about radicalisation you should write "Prevent" across your referral and also notify the MASH team*).
 In the absence of the LADO call the MASH team 020 8545 4226 /4227 (9am to 5pm)

Emergency Duty Team (EDT) 020 8770 5000 (where there are immediate concerns outside of 9am to 5pm)

Ofsted 0300 123 1231 / 08456 404040 or CIE@ofsted.gov.uk (*note: The Registered person or manager must make the referral to Ofsted to comply with the statutory framework*)

Please also copy in the Early Years Team at providers@merton.gov.uk (marked confidential and urgent)

You must not investigate the allegation yourself.