

London Borough of Merton Safeguarding Children Early Years Contact List 1

Safeguarding is everyone's responsibility and under Ofsted requirements you must be familiar with the following referral routes

Making a referral to Merton's Multi Agency Safeguarding Hub (MASH)

A child being abused or neglected or at significant risk of being abused or neglected

Monday to Friday 9.00am – 5.00pm

Multi Agency Safeguarding Hub (MASH) Team

020 8545 4226/4227

Fax:

020 8545 4204

Email (general enquires):

mash@merton.gov.uk

Out of hours emergencies (evenings and weekends)

Emergency Duty Team (EDT)

020 8770 5000

Merton, Kingston, Sutton

NOTE: If a child is resident in another local authority area, you must contact the MASH team/Social Care team where the child lives. You are strongly advised to have telephone numbers to hand.

Police

A child being abused or at significant risk of being abused

Police (non-emergency)

101

Police (emergency)

999

Allegations* of serious harm or abuse by any person living, working or looking after children in Ofsted registered settings (including children)

You should contact these numbers/emails within 24 hours of the allegation being made, or earlier if the matter is urgent and children are at immediate risk

Local Authority Designated Officer (LADO)

020 8545 3179 or **LADO@merton.gov.uk**

*(note: If there are concerns about radicalisation you should write "**Prevent**" across your referral and also notify the MASH team).*

In the absence of the LADO call the MASH team
020 8545 4226/4227 (9am to 5pm)

Emergency Duty Team (EDT)

020 8770 5000 (immediate concerns outside of 9am to 5pm)

Ofsted

<https://www.gov.uk/guidance/report-a-serious-childcare-incident#how-to-tell-ofsted>

0300 123 1231

note: The Registered person or manager must make the referral to Ofsted to comply with the statutory framework)

You will fulfil your legal requirements if you submit the online report within 14 days. It will take about 10 to 20 minutes to complete.

Please also copy in the Early Years Team at **providers@merton.gov.uk** (marked confidential and urgent)

You must not investigate the allegation yourself.