

Raynes Park

INTRODUCTION

The local area survey began in Raynes Park in September 2002. Over 4,200 surveys were sent out and 600 completed survey questionnaires were received by November. The main findings of the survey in Raynes Park reflect the trends seen across Merton. Residents like the local area principally for its green and open spaces, its transport links and accessibility to the city, shops and facilities. Respondents also report that they like the peace, safety, people and good schools.

Parking, refuse collection, litter, traffic congestion, policing and conditions of the roads and pavements are amongst the main concerns in Raynes Park Ward. Residents also commented on the cycle paths through Raynes Park and their lack of use. Most of these concerns are both general to the ward as a whole and specific to particular areas. An evaluation of comments and concerns in the open questions and satisfaction ratings for specific environmental services shows that residents are satisfied with refuse collection, but dissatisfied about litter, street cleaning, graffiti and pavements. Graffiti, fly-tipping and street cleaning, in particular, are areas of the most dissatisfaction. There is satisfaction with refuse collection, street lighting and street signs. Leisure services have fairly high levels of satisfaction but many residents report non-use. The majority of residents view Raynes Park as being a safe place to live.

FINDINGS

What do you most like about your area?

- Green and open spaces
- Good transport links
- Quiet and peaceful
- Pleasant area and friendly people

What do you most dislike about your area?

- Litter
- Graffiti and vandalism
- Parking and traffic
- Raynes Park railway station
- Cycle paths
- Local amenities
- Lack of safety

Crime

	YES (Ward %)	YES (Merton Average %)	NO (ward %)	NO (Merton Average %)
Do you think your area is safe?	73	58	27	42
Have you been a victim of crime	26	26	74	74

Satisfaction with Leisure Services

	Satisfied %	Satisfied % (Merton average)	Dissatisfied %	Dissatisfied % (Merton average)
Local library	62	68	17	13
Recreation/leisure facilities	36	36	17	25
Sports facilities	31	34	21	23
Parks/open spaces	71	61	17	23
Local community centre	20	22	12	19

Satisfaction with Environmental Services

	Satisfied %	Satisfied % (Merton average)	Dissatisfied %	Dissatisfied % (Merton average)
Street cleaning	32	29	56	58
Graffiti removal	18	16	55	58
Abandoned car removal	33	28	29	42
Fly tip removal	26	22	30	44
Road conditions	52	40	31	39
Refuse collection	66	64	23	26
Recycling facilities	40	42	42	42
Street lighting	72	71	15	16
Pavement condition	49	41	35	42
Street sign	66	59	14	21