

Cannon Hill

INTRODUCTION

The local area survey began in Cannon Hill in January 2002. Over 3500 surveys were sent out and 550 completed questionnaires were received by mid-February 2002. The main findings of the survey in Cannon Hill mostly reflect the trend seen across Merton. Residents like the local area principally for its green and open spaces, its transport links and accessibility to the city, shops and facilities. Respondents also report that they like the peace, safety, people and good schools.

Parking, graffiti, litter, traffic congestion, policing and youth crime are amongst the main concerns in Cannon Hill. Most of these concerns are both general to the ward as a whole and specific to particular areas. An evaluation of comments and concerns in the open questions and satisfaction ratings for specific environmental services shows that residents are satisfied with refuse collection but dissatisfied about litter, street cleaning, graffiti and pavements. Graffiti, fly-tipping and abandoned car removal, in particular, are areas of the most dissatisfaction. There is satisfaction with recycling, street lighting and street signs. Leisure services have fairly high levels of satisfaction but many residents report non-use. A large majority of Cannon Hill residents view the area as a safe place to live.

FINDINGS

What do you most like about your area?

- Green and open spaces
- Transport links
- Access to city, shops and facilities
- Peace and quiet
- Safe area
- Schools
- Friendly people

What do you most dislike about your area?

- Graffiti and litter
- Traffic congestion and parking
- Poor police presence
- Youth crime

Crime

	YES (Ward %)	YES (Merton Average %)	NO (ward %)	NO (Merton Average %)
Do you think your area is safe?	73	58	27	42
Have you been a victim of crime	20	26	80	74

Satisfaction with Leisure Services

	Satisfied %	Satisfied % (Merton average)	Dissatisfied %	Dissatisfied % (Merton average)
Local library	73	68	11	13
Recreation/leisure facilities	44	36	16	25
Sports facilities	42	34	16	23
Parks/open spaces	67	61	21	23
Local community centre	26	22	7	19

Satisfaction with Environmental Services

	Satisfied %	Satisfied % (Merton average)	Dissatisfied %	Dissatisfied % (Merton average)
Street cleaning	43	29	45	58
Graffiti removal	12	16	57	58
Abandoned car removal	27	28	39	42
Fly tip removal	28	22	29	44
Road conditions	38	40	41	39
Refuse collection	70	64	20	26
Recycling facilities	63	42	25	42
Street lighting	79	71	10	16
Pavement condition	35	41	51	42
Street sign	66	59	14	21